Library Services Platform Project Equity for All

Online Teaching Conference
June 19, 2019

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Library Services Platform Project
Presentation Outcomes

- General knowledge of LSP project

- Understand the benefits of LSP adoption

- Recognize the technological improvements of this cutting-edge platform

Library Services Platform Project
Fulfilling a Need

Until full implementation of the new library system, California's Community College libraries are operating on no fewer than nine different platforms.

- Many of these are legacy systems that are no longer adequate in the evolving digital information environment.
- Many cannot be used with smartphones and other mobile devices.

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Library Services Platform Project
Cost-savings + More Equitable Technology

These mostly antiquated individual platforms are costing the CCC system $5.25 million/year and giving our students at Lassen College far fewer resources than our students at Pasadena City College.

- Better technology, project administration, shared resources and other systemwide benefits will cost $4 million/year.
- Over the next five years – that will save the system $9.25 million

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Library Services Platform Project
Project Overview

- A CCCCO/CCCTC project to implement a single cloud-based Library Services Platform (LSP) to replace the various integrated library systems now used in the 110 participating libraries.

- Procurement process identified Ex Libris Alma and Primo products as LSP platform for CCCs

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Library Services Platform Project
Project Overview

- 110 colleges opted into the project, making this the vendor's largest single-phase implementation

- The implementation phase for all participating libraries began in February 2019 with all 110 participating colleges going live on the system in December 2019.

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Library Services Platform Project
What IS is a Library Services Platform?

- Mission-critical software supporting library resource use:
  - Student side: search, check-outs, overdues, interlibrary loans, reserves, etc.
  - Staff side: patron records acquisitions, materials processing, licensing, electronic resource management, cataloging, inventory, analytics, interlibrary loans, reserves, etc.
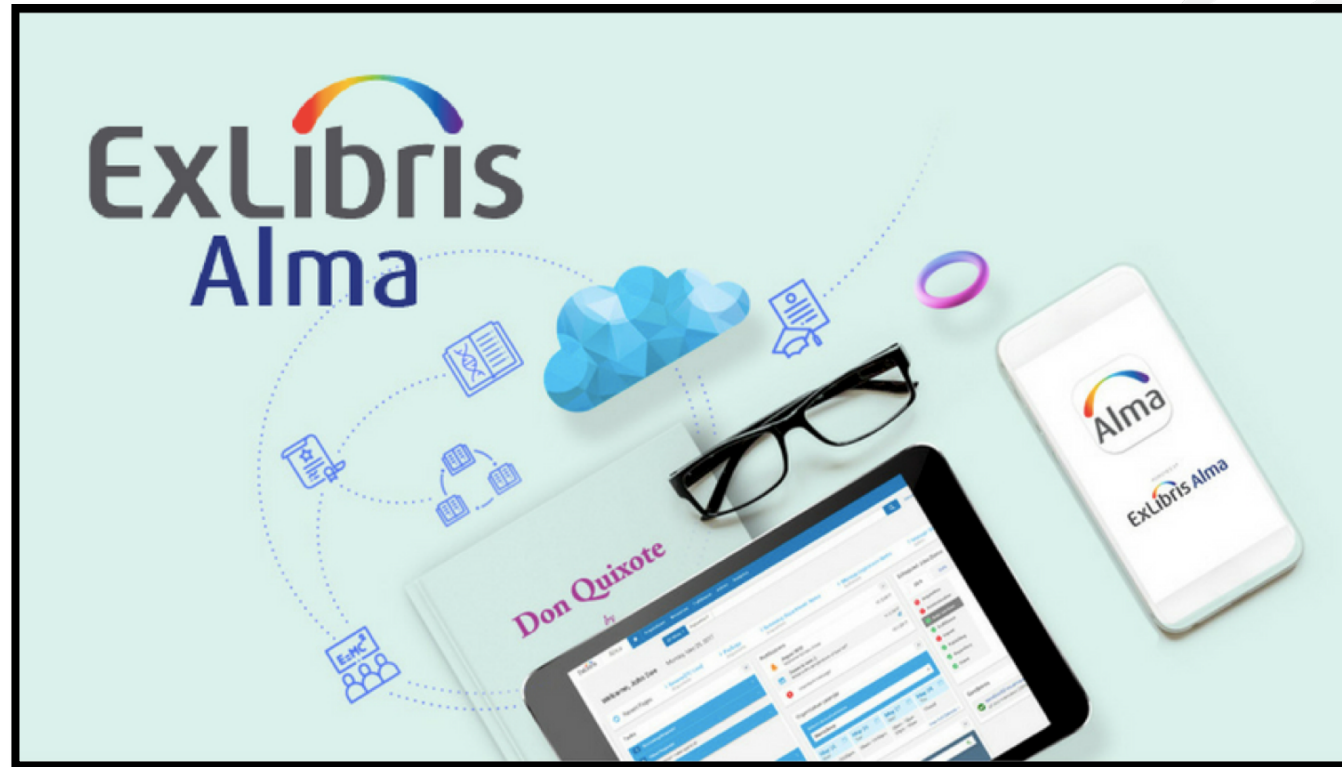
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Library Services Platform Project
What IS is a Library Services Platform?

- Cloud-based

- System updates are vendor managed

- Shared "Network Zone"

- Established pathways for physical and electronic resource sharing

- Integrated system supporting work of library staff AND student use

- Designed with electronic resources in mind

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Library Services Platform Project
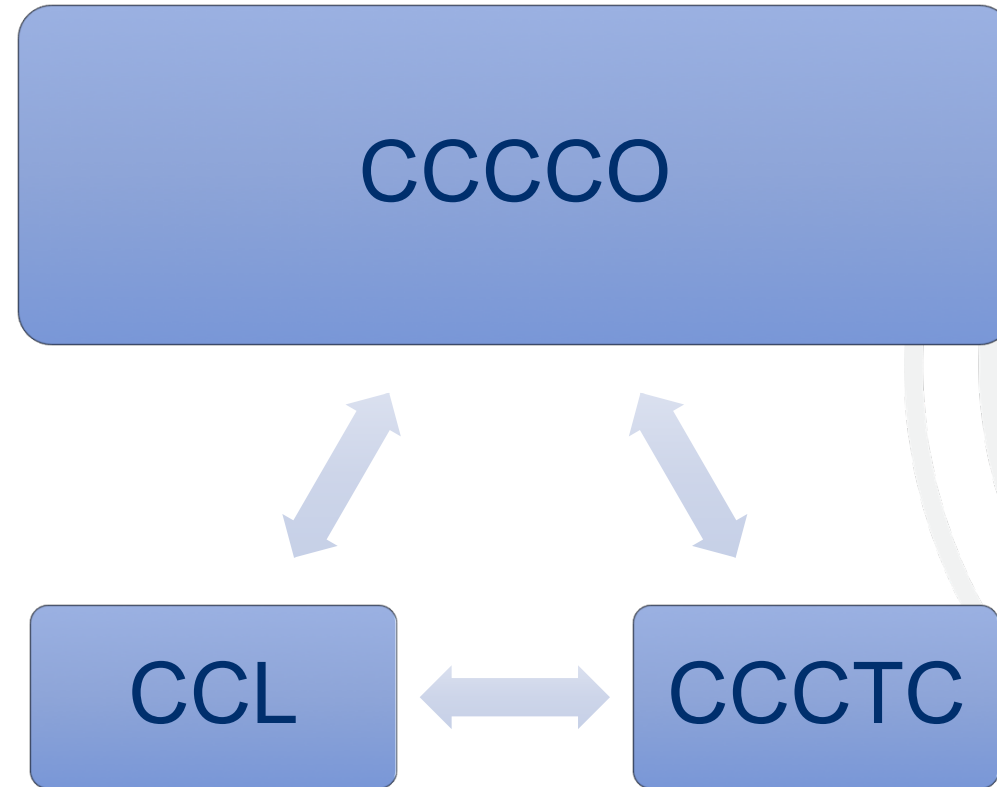## Product Snapshot

https://youtu.be/PDZM7sE8vAQ

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Library Services Platform Project
Project Partnership

Library Services Platform Project
Governance

LSP Task Force Members/CCL Representatives (5)	**Vanguard Members (Large, Medium, Small) (3)**	**CISOA (1)**	**CCCCIO (1)**	**ASCCC (2)**
Work Group Members (8)	**ELUNA Members (2)**	**LLRPAC (1)**	**League Library Consortium Director (1)**	**CCCCO Project Monitor (1)**

Library Services Platform Project
Project Milestones

	Task Force Formed
	Environmental Scan Conducted
	Request for Information Circulated
	Pilot (Vanguard) Colleges Selected
	Request for Proposals Published
	Proposals Evaluated

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Library Services Platform Project
Project Milestones

	Vendor Demonstrations Held
	Intent to Award Issued
	Contract Negotiated and Executed
	Budget Established
	Communication Plan Developed
	Governance Committee Established

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Library Services Platform Project
Project Milestones

	Institution Participation Agreements – 110 Colleges
	Faculty Work Groups Formed (115 faculty members - 8 focus areas)
	Accessibility Review
	Pilot (Vanguard) Phase
	Pilot (Vanguard) Phase Review and Evaluation
	Full Project Kick-off

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Library Services Platform Project
Planning for Success– Vanguard Phase

- True representation of diverse CCC system in order to adequately prepare for systemwide migration issues

- Added five additional Vanguard colleges to increase diversity in pilot experience

- Selection criteria (FTEs, location, staffing, etc.) appropriately served in forming a Vanguard cohort that represented the diverse colleges across the CCC system.

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Library Services Platform Project
Planning for Success– Vanguard Phase

Allan Hancock College	Los Angeles Pierce College
City College of San Francisco	Oxnard College
Cypress College	Pasadena City College
East Los Angeles College	Santa Rosa Junior College
Foothill College	Shasta College
Long Beach City College	

Library Services Platform Project
Planning for Success– Communication

Keeping all participants informed and confident in their understanding of participation requirements

- Partnered with CCL and other stakeholders to maintain transparency of project activities
- Developed a strong communication plan utilizing a variety channels and tools

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Library Services Platform Project
Planning for Success - Vanguard Outcomes

The Vanguard phase proved to be crucial in determining change management requirements to be applied to the full implementation phase in order to achieve a successful systemwide migration.

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Library Services Platform Project
Project Benefits

- Modern Architecture and Design

- Enhanced Discovery

- Integrated Workflow

- Improved Maintenance

- Robust Analytics

- Same product in use at CSU/UC

- Equitable experience for all students and adjunct faculty

- Collaboration with other CCC libraries

- Resource sharing

- Support staff at the system-level

- 9.25 Million in Savings over 5 years

Library Services Platform Project
What is Next?

- IT Integrations happening over the summer

- Local and regional professional development

- Ongoing testing in the product environment

- Final Cutover and Go-Live dates assigned

- 110 colleges Go-Live over a 6 week period (December —January)

Library Services Platform Project
What is Next?

- Collaboration

- Resource Sharing

- Moving towards an Equitable Student Experience

*** Ongoing, stable funding is key for project success

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Library Services Platform Project
Q&A

More questions? Contact:

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