A NO-NONSENSE APPROACH TO ON-LINE TEACHING

By Nancy A. Holland, HRMD

Fresno City College Professor & Greater Commons On-Line Instructor

From: Robert Cameron Burgess [RBurgess1@MY.SCCCD.EDU]

Sent: Tuesday, April 17, 2018 4:10 PM

To: Nancy Holland

Subject: Re: Class Hours

Right! I suppose that would be needed, wouldn't it? BA-28, the 100% online class.

From: Nancy Holland <nancy.holland@fresnocitycollege.edu>

Sent: Tuesday, April 17, 2018 1:39:21 PM

To: Robert Cameron Burgess Subject: RE: Class Hours

Robert, what class are you referring to? N.H.

From: Robert Cameron Burgess [RBurgess1@MY.SCCCD.EDU]

Sent: Tuesday, April 17, 2018 2:51 AM

To: Nancy Holland Subject: Class Hours

I'm planning my semester ahead of time but the webadvisor page doesn't list hours for your class. Is there any way I can get a hold of them?

• • •

RE: Class Hours

Nancy Holland

Sent: Tuesday, May 01, 2018 10:32 AM

To: Robert Cameron Burgess [RBurgess1@MY.SCCCD.EDU]

Attachments: BA 18 Spring 2018 On-Line ~1.doc (91 KB) [Open as Web Page]; SCHEDULE BA 18 Spring 201~1.doc (87 KB) [Open as Web Page]

Hi Robert,

Well, it would be frankly impossible to require my students to meet up at a particular time, "on-line". The whole purpose of an on-line course is to allow those students who have principally difficult schedules that chance to go to school without having to attend at a particular time. I've attached this semester's syllabus to this e-mail so that you can get a feel for how the class operates. I've also attached the schedule, so you can see how deadlines are set prior to the course.

Hope that helps!

N.H.

From: Robert Cameron Burgess [RBurgess1@MY.SCCCD.EDU]

Sent: Wednesday, April 18, 2018 11:56 PM

To: Nancy Holland

Subject: Re: Class Hours

I've never had an online class so I was going off all that I knew. I had a friend have online classes but they had to be at their computer to be taught by the teacher. I don't really know how else they would work. How would this class operate in general?

From: Nancy Holland <nancy.holland@fresnocitycollege.edu>

Sent: Wednesday, April 18, 2018 1:34:55 PM

To: Robert Cameron Burgess Subject: RE: Class Hours

Hi Robert,

Well, it is 100% on-line, which means that this class never meets in a face-to-face venue.

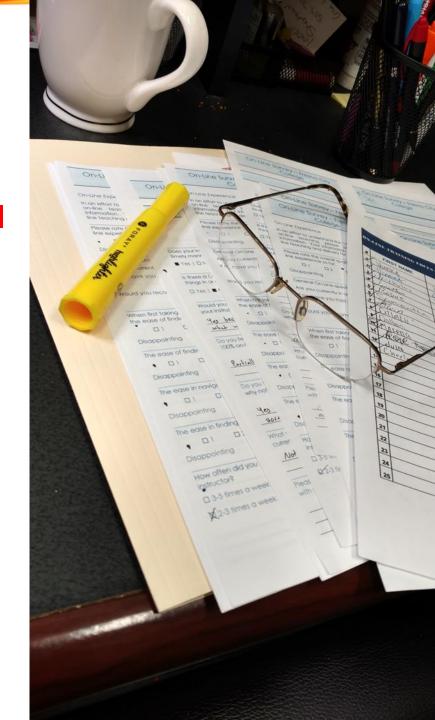
N.H.

KISS - KEEP IT SIMPLE (FOR THE) STUDENT

On May 7, 2018, I conducted a survey and discussion with a small focus group of 14 college students as a way of finding out about their personal on-line experience.

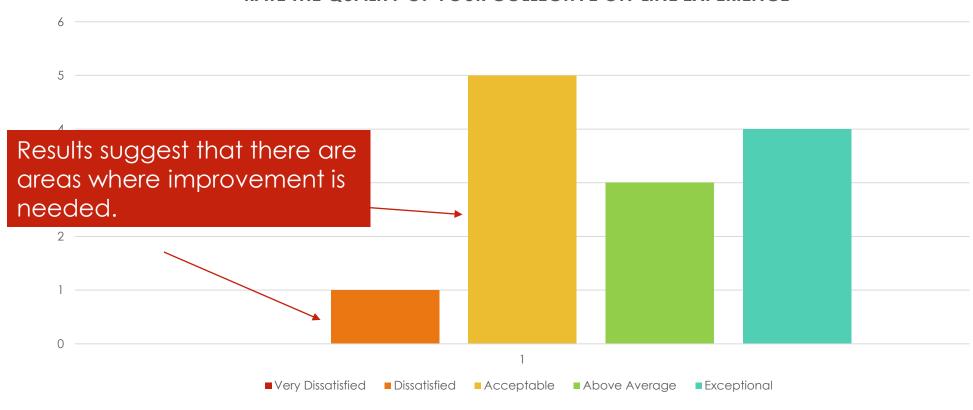
Each member of the group had, or was currently enrolled in an on-line college course. Students were to draw on their collective experience as they had taken courses from various on-line colleges throughout their education. Both public and private colleges were represented in this focus group. Students rated their courses from 1-5; Very Dissatisfied, Dissatisfied, Acceptable, Above Average, Exceptional.

In this presentation, we'll look at the results of the survey, find out how we are doing, find out where we could improve, and look at some suggestions as to how to get there...



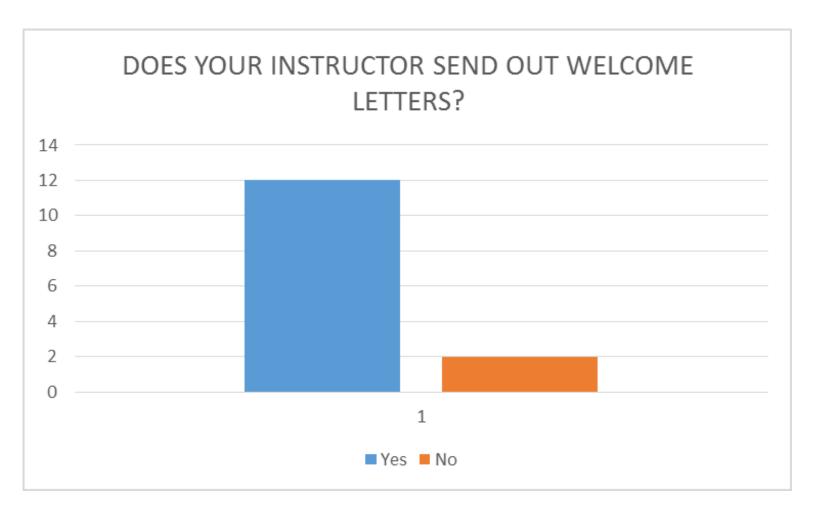
RESULTS OF THE COLLECTIVE, OVERALL ON-LINE EXPERIENCE

RATE THE QUALITY OF YOUR COLLECTIVE ON-LINE EXPERIENCE

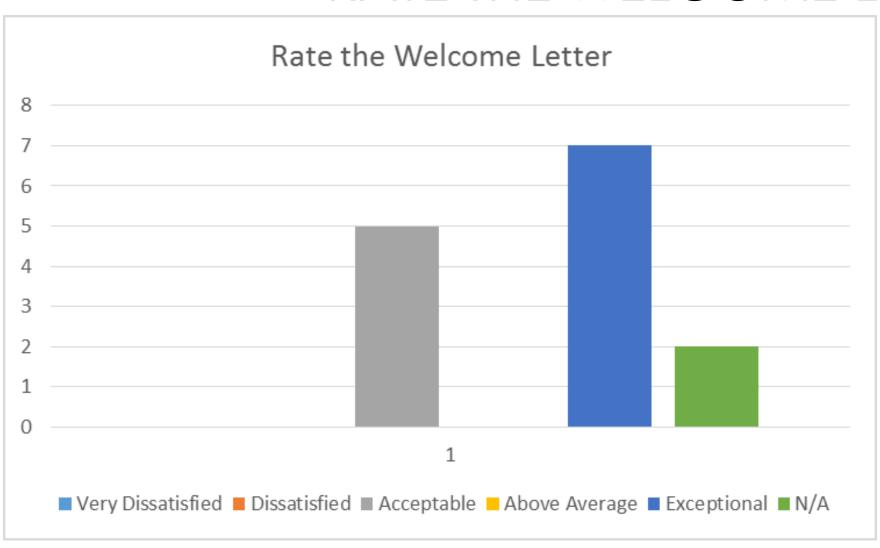




DOES YOUR INSTRUCTOR SEND OUT A WELCOME LETTER?



RATE THE WELCOME LETTER



WELCOME LETTERS THINGS TO CONSIDER:

- Even though the course does not officially open until the start of the semester, having the Welcome Letter in hand will assist students by giving them a "guideline" for what will be expected in the next 16-18 week course.
- Since students will need to have their books prior to the start of your on-line class, sending out the information to them early will help in that process. Generally, a 3-4 week lead-time is appropriate.
- The Welcome Letter shown is simply one example of what you can do, however, the following should be included in welcome letters:
 - * Brief Course Description
 - * Start Date
 - * Textbook Information
 - * Instructor Expectations

- * Information to get started
- * Log-on Information
- * Instructor Contact Information

Tour of delivery system.

Introduction



Fresno City College BA 18 On-Line

WELCOME ON-LINE STUDENTS!

Greetings and welcome to the online version of BA 18: Business Law and the Legal Environment for the Spring 2018

Semester. Over the next 18 weeks, your studies will take you on a journey through the field of the legal environment. If you have never taken an on-line course, this will be a new experience for you, as all of the information you need, including quizzes and tests, are taken on-line. This class never meets face to face.

I eagerly look forward to working with you this semester and helping you achieve your goals. Note that while this course is 4 units, you will be investing approximately 6-8 hours per week (just like an on-campus course). Please plan your time accordingly.

This Welcome letter is being sent to you in advance so that you'll have the information you need ahead of time. The semester begins on Monday, January 8, 2018. Please know that you will need to log into Canvas and participate in the welcome discussion prior to Wednesday, January 10 by 9:00 am in order to confirm your enrollment in this course. Please print this document and read the information carefully, as it will help guide you in getting started.

Textbook info.

PLEASE READ THE FOLLOWING INFORMATION CAREFULLY!

REQUIRED TEXTBOOK & MATERIALS:

Contact the Bookstore to order your book(s) at: 559-442-4600 ext. 8009.

OR try this website: https://www.gettextbooks.com/isbn/9781454851790/

BA 18: BUSINESS LAW – SECOND CUSTOM EDITION – Aspen Publishers - ISBN-978-1-4548-5179-0 (Note: You can probably purchase a used or rental book from the FCC Bookstore for less than a new book. Also check on-line)

CANVAS LOG-ON

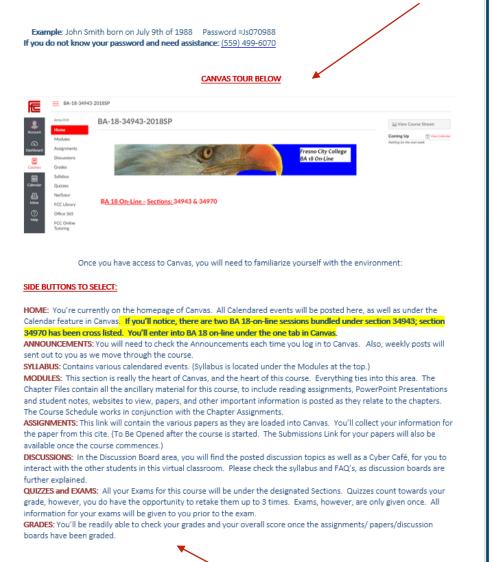
Canvas is the Course Management System chosen by the California Community College system for delivering high-quality online courses.

Instructors and students can access Canvas by going to https://scccd.instructure.com Students – log in using the same credentials you use for Canvas:

Username: Your 7-digit student ID number.

Password: If you have not previously changed your password, it is:

First name initial (upper case) + last name initial (lowercase) + date of birth (mmddyy)



Log-on information

"FIRST STEPS"
What needs
to be taken
care of
immediately,
once the
course starts!

FCC ON-LINE TUTORING: Student Success Center: Online Tutoring; Need help from home?

Access online tutoring here!

FCC LIBRARY: This links directly with the FCC Library and has all the necessary links you'll need to the databases and other awesome resources that the library provides on-line. It also has a link directly to LexisNexis, which is a very valuable resource for law students.

OFFICE 365: If you use Office 365, this link will take you to the log in screen.

Dashboard, Courses, Calendar and In-Box & Help: These four sources of Canvas are really powerful in helping you navigate Canvas. You'll find that you can look at assignments coming up via Calendar; check to see if you've received an e-mail and look at your Dashboard for any announcements posted. As you use Canvas, you'll find that you utilize these tools a great deal!

FIRST STEPS:

- #1. Take the tour above and check your e-mail address to see if it is correct. If your name has recently been changed, please update that change with the Register's Office. Read the Syllabus!
- #2. Go to the "MODULES" link in Canvas and **print out** the **Course Schedule**. Look through and read the FAQ's. Read through the document carefully, as they will give you much of the information that you will need for this course.
- **#3.** The next step would be to participate in the welcome discussion. Click on the Discussion Board link and follow the instructions. *This is actually how I will be taking role for the first week.* If you do not participate in this welcome discussion, you will be dropped from this course.
- #4. Once your book has been ordered and received, get started reading your chapters.

#4a. Each Chapter has a corresponding Chapter File in Canvas. The Chapter Files contain all the ancillary material for this course, to include reading assignments, PowerPoint Presentations, student notes, websites to view, papers, and other important information they relate to the chapters. Also, this is for your enhanced study of the chapters.

- #5. Get started on your first paper, it will be available once the class enrollment has been completed. Check the course schedule for due dates.
- #6. Once you have followed all the steps above, you will find that this course is extremely straight forward. You will need to frequently check in, as new discussion boards and announcements are added weekly to the virtual class environment.
- #7. Check the Announcements on a weekly/biweekly basis. New announcements are posted weekly to communicate with students about upcoming due dates, assignments, events, etc.
- #8. Place a copy of the course schedule somewhere where you'll see it so that you don't miss dates and deadlines. This is very important! You need to know that the course schedule does change periodically, so I'll be sending you notifications of updates.

WRITING REQUIREMENT

Although this course does not require you to take a writing course as a prerequisite, you must be advised that writing is a huge part of this course and will have a huge impact upon your grade if you cannot write well. I would advise you to take a <u>basic</u> English course prior to signing up or continuing with this course. As your instructor, I strongly urge you to go to the Writing Center on the FCC campus and utilize their resources prior to submitting ANY papers for this course.

COURSE PACE AND STRUCTURE

The pace of this course is designed deliberately for the on-line student. You have several weeks to complete the necessary course work *prior to all exams*. However, if you do not take an exam in the allotted time, you will not be able to go back and take it. Papers are not accepted late, as you have a great deal of time to submit them prior to their due date!

ON-LINE CHALLENGES AND ADVANTAGES

In getting started, you should remember that this is an on-line course which has many advantages, but many challenges as well. If you are a motivated student and well organized, than you will, most likely, not have any difficulty keaping up with the pace of the course or staying on-top of the assignments. If however, you are a procrastinator, and have a difficult time with deadlines, this course might not be structured in a way that will meet your needs.

We do not meet face-to-face, which for some students, is not a problem. However, others find that they like the face-to-face interaction and don't get enough interaction through the discussion boards. Again, this course might not be for you. However, if you are motivated to do the assignments on your own, and can prepare without the face-to-face assistance of others, you will most likely do very well with this course. I look forward to having you in virtual class and to your contributions in the discussions. I believe that you will learn a great deal that will help you in the future of your business endeavors.

I welcome you to e-mail me with any questions, concerns or comments you might have as I will do my part in helping you throughout the class. Please make sure that you look over your Course Schedule, participate in the discussion boards, and begin right away with your chapter assignments. Again, welcome!

Nancy A. Holland Business Law On-line Instructor Fresno City College

Important Information:

nancy.holland@fresnocitycollege.edu

559-442-4600, ext. 8491 FCC Office: BE 107

Office Hours: Posted on Door

Please call to schedule a face to face appointment if necessary.

FCC On-line Calendar of Events: http://www.fresnocitycollege.edu/index.aspx?page=17

Writing Requirements

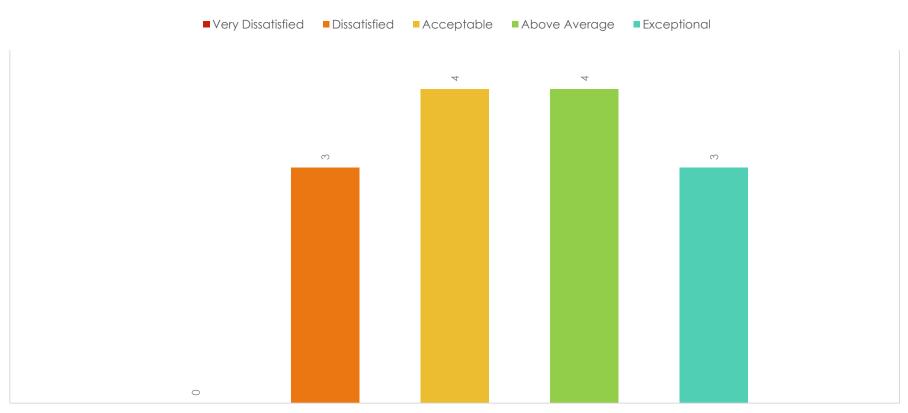
General pace and course structure

Course Expectations: Challenges, etc.

Instructor Information
Including office
location, number,
Email and office
hours

EASE IN FINDING COURSE MATERIALS

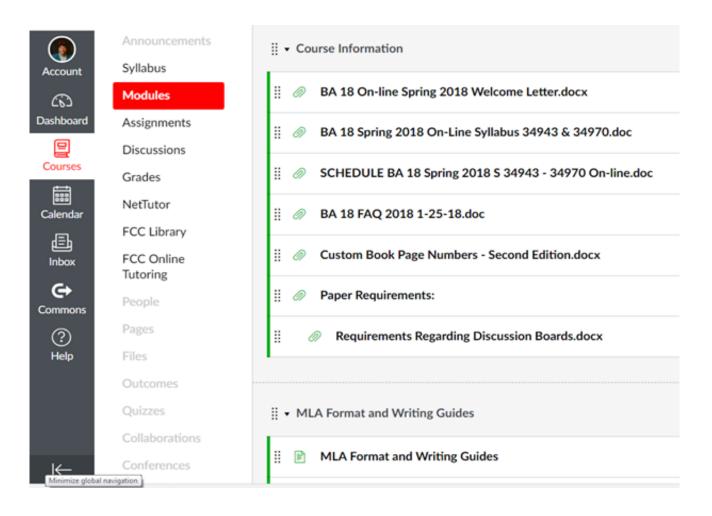
EASE IN FINDING COURSE MATERIALS



QUICK ACCESS TO INFORMATION:

Suggestion #1

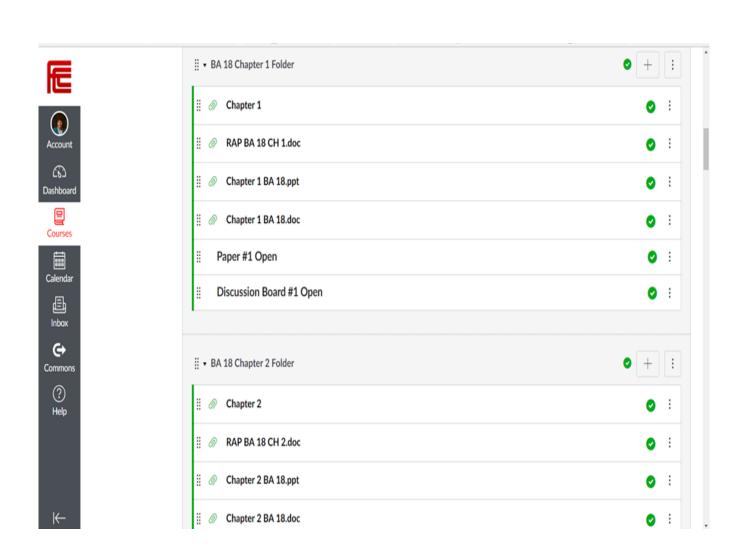
- Have a section labeled Course Information:
 - Add your welcome letter, syllabus, schedule, FAQ's and Writing Guides for quick access.



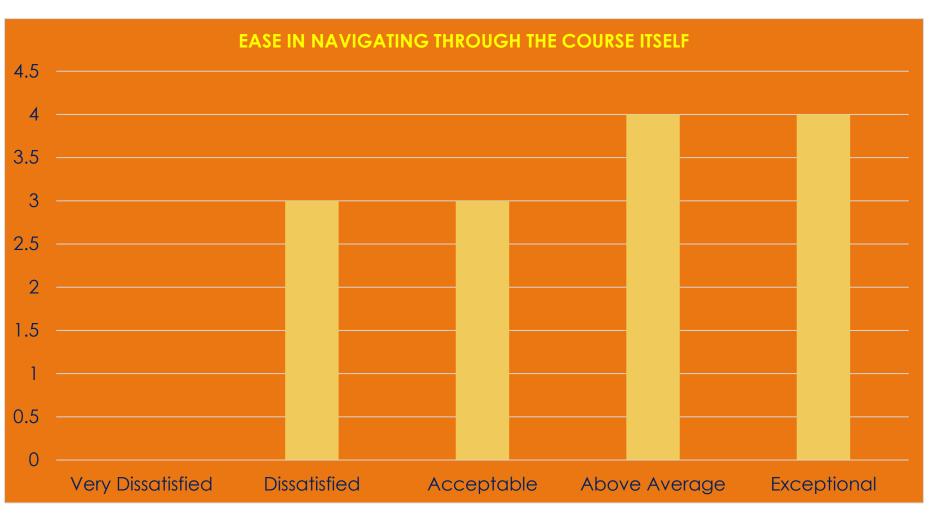
COURSE MATERIAL LAYOUT:

Suggestions:

• Use Files for your Chapters:



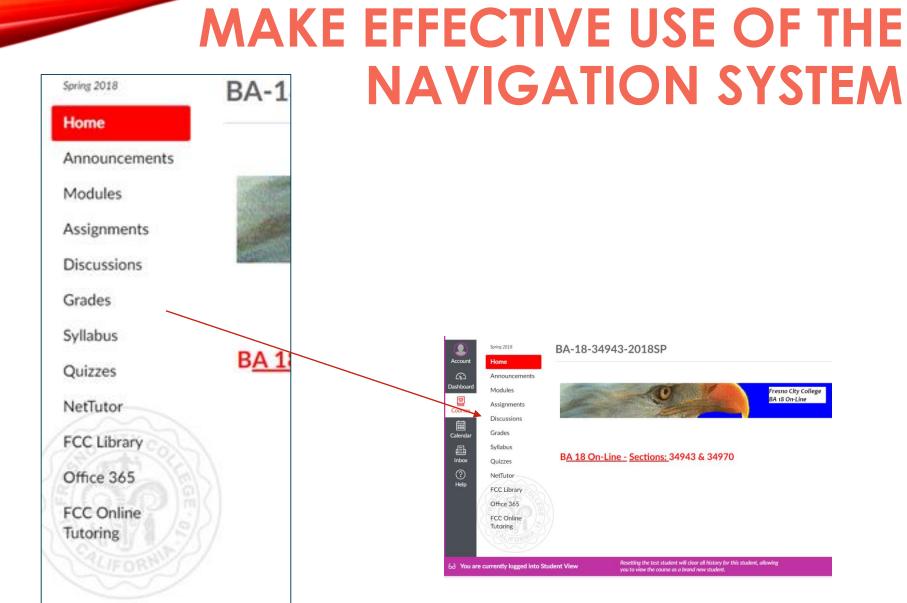
EASE IN NAVIGATING THROUGH THE COURSE ITSELF



Block out those
Tabs that you are
NOT going to use
For your course!
Only display those
that are needed!

Canvas,
Blackboard
Or whatever
delivery system
that you're using
should give you
that option.

currently logged into Student View

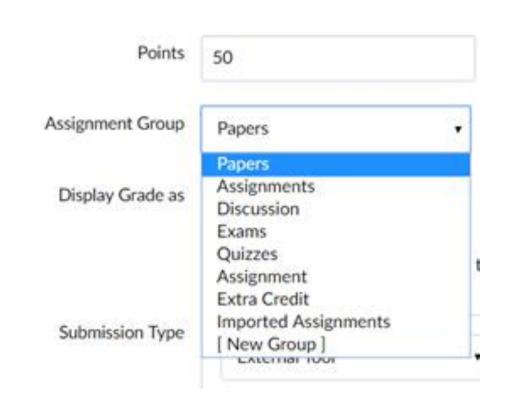


MAKE USE OF YOUR ASSIGNMENT GROUPINGS

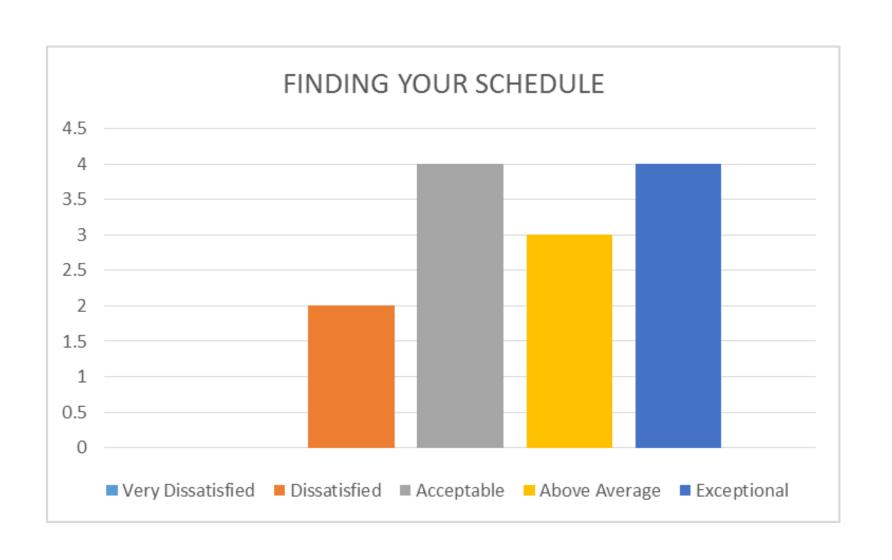
With every delivery system, there are Assignment Groupings. Use them to make navigation for your students easier!

Based on the focus group, some instructors lump ALL assignments under one umbrella, making it difficult for students to navigate.

Trying to make "assignments" as a "generic" title confuses students. You need to specify groupings.



FINDING YOUR SCHEDULE



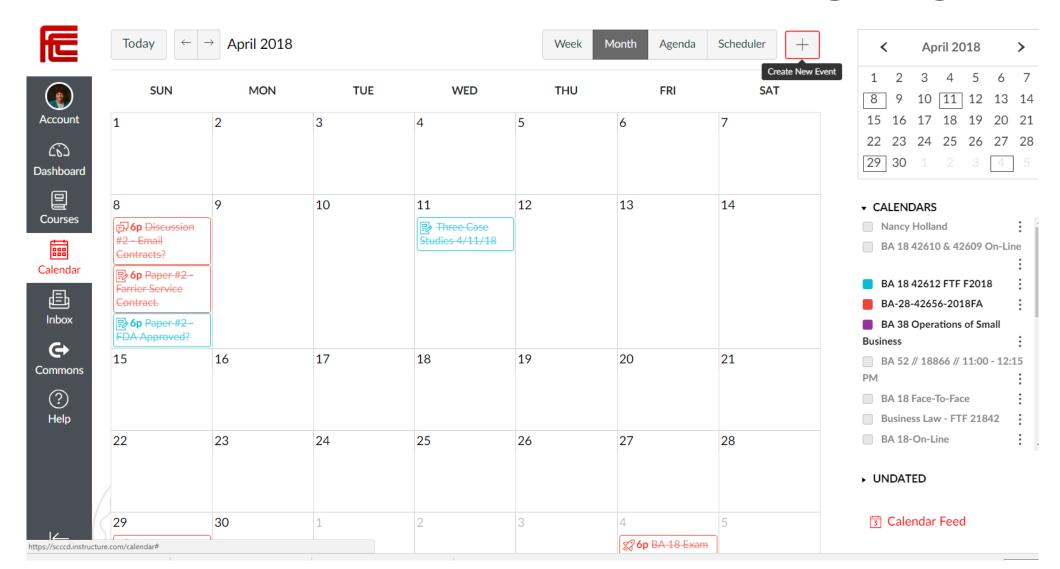
MAKE A MASTER SCHEDULE!

Folders correspond with File Folders in Canvas or Blackboard!

18 ON-LINE SCHEDULE ections: 34943 & 34970 SPRING 2018

+‡+				
WE	EK Start of the Week	Chapter	CHAPTERS AND NOTES:	ASSIGNMENTS: ALL DATES
	(Mondays)	Assignment		AND TIMES SUBJECT TO
			(Please print these pages out!)	CHANGE W/PRIOR
		<u>Folders</u>		NOTICE!!!!
1	1/8/18	1, 2	1. Read Welcome Letter	Follow instructions as
			2. Order book – On-line or via Bookstore	listed.
			3. Sign-in under the initial Discussion Board in	
			Canvas.	
			4. Click on "Course Information" and print out and	
			read the Syllabus, Course Schedule and FAQ's.	
			5. Mark your calendar with important dates.	
			6. Begin reading: CHAPTER 1 – Introduction to Law	
			and CHAPTER 2 – Business Ethics	
			7. Click on the Chapter File Folders for ancillary	
			materials. Use as study guides to help you!	
2	1/15/18	3	CHAPTER 3 – International Law	Paper #1 - Opens
-	_,,		Discussion Board #1 - Opens - (Graded)	Discussion Board #1 -
			Paper #1 - Opens	Opens
				Cyber Café Opens
3	1/22/18	4 -5	CHAPTER 4 & 5 US Legal System/Constitutional	
I	1 1			1

CALENDARS IN CANVAS OR BLACKBOARD



ADD THE SCHEDULE TO YOUR ANNOUNCEMENTS!

Reminders within the Announcements Simply keep students engaged!

Hello Students,

Welcome to Week #5!

Here's what's on the Schedule for this week:

- CHAPTER 3 Finish
- CHAPTER 4 -Start
- Quiz #1 2/9
- Self-Concept Paragraphs due 2/11, On-line submission only by 6:00 pm.

Here's what's coming up:

- Discussion of Time-Logs Due on 3/15 on-line by 6:00 pm
- Exam #1- 2/18 Chapters 1 4

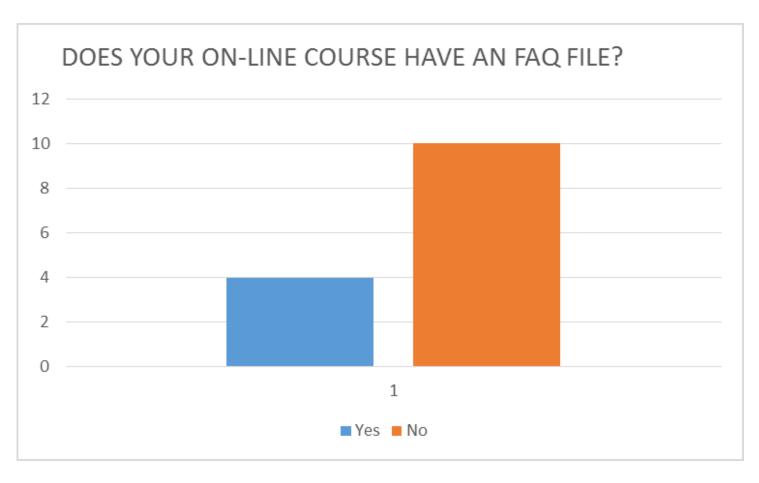
Include what's coming up!

Please remember to study! If you have any questions, please feel free to e-mail me. Also, the Cyber Café is open if you wish to post there as well.

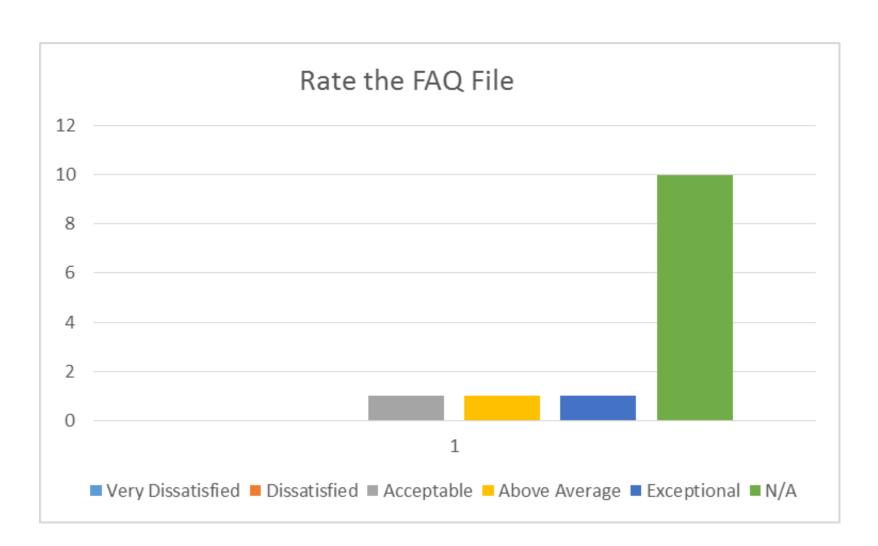
Have a great week!

N.H.

DOES YOUR ON-LINE COURSE HAVE AN FAQ FILE?



RATE THE FAQ FILE



- ▶ STUDENT SUCCESS:
- CENSUS INFORMATION:
- PAPERS:
- LIBRARY ASSISTANCE:
- DISCUSSION BOARDS:
- EXAM QUESTIONS:
- FINAL EXAM QUESTIONS:
- FINAL GRADE:
- EXTRA CREDIT:
- SERVER QUESTIONS:
- BOOK QUESTIONS
 - MISCELLANEOUS QUESTIONS

• FAQ's are "Frequently Asked Questions". However, for the purposes of my on-line class, I've renamed it to be, "Facts, Answers and Questions"

FAQ FILES

BA 18 On-Line Spring 2018

FACTS, ANSWERS AND QUESTIONS:

- STUDENT SUCCESS:
- CENSUS INFORMATION:
- ▶ PAPERS:
- LIBRARY ASSISTANCE:
- DISCUSSION BOARDS:
- EXAM QUESTIONS:
- FINAL EXAM QUESTIONS:
- FINAL GRADE:
- EXTRA CREDIT:
- ▶ SERVER QUESTIONS:
- ▶ BOOK QUESTIONS

MISCELLANEOUS QUESTIONS

SAMPLE FAQ QUESTION:

DISCUSSION BOARDS:

How do discussion boards work?

There are three distinct sections of this course. In each section, the Discussion Board sessions are designed to get students participating in virtual class deliberations. These are graded sessions! There is usually one to two discussions per session. Each case that is introduced comes with specific instructions as to what students are expected to look up and read. The research is pretty much done for you, however, you're responsible to review the evidence presented and get on top of the case, so to speak. As an on-line student, you are expected to

Add your own thread answering the questions of the case.

Then, participate in three discussions.

Your discussion should be meaningful and purposeful. Entries such as, "I agree with you", or with little to no content, do not count. Reiteration of the case is also not considered an entry. You are expected to discuss, and yes, in some cases, even argue the case as presented. Again, these are graded, and I do grade accordingly!

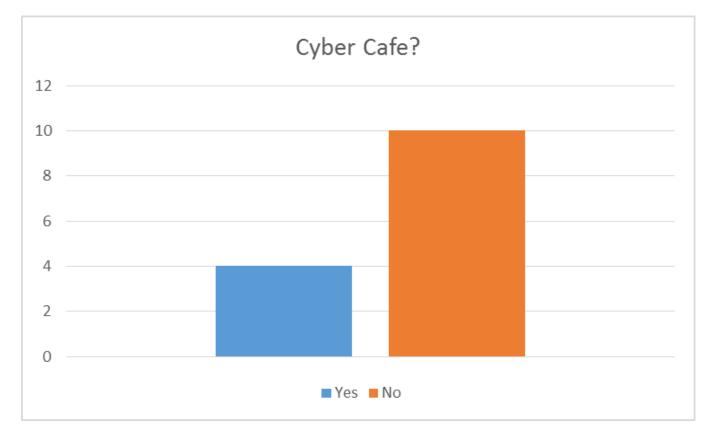
How are Discussion Boards graded?

There are several things that I look for when grading the Discussion Boards.

 Content: What is actually written? Did the individual address the questions posed by the article or material given? Did the individual answer those questions adequately?

IS THERE A CYBER CAFÉ OR OTHER DISCUSSION BOARD THAT ALLOWS YOU TO DISCUSS ASSIGNMENTS, COURSE ISSUES, ETC., WITH YOUR

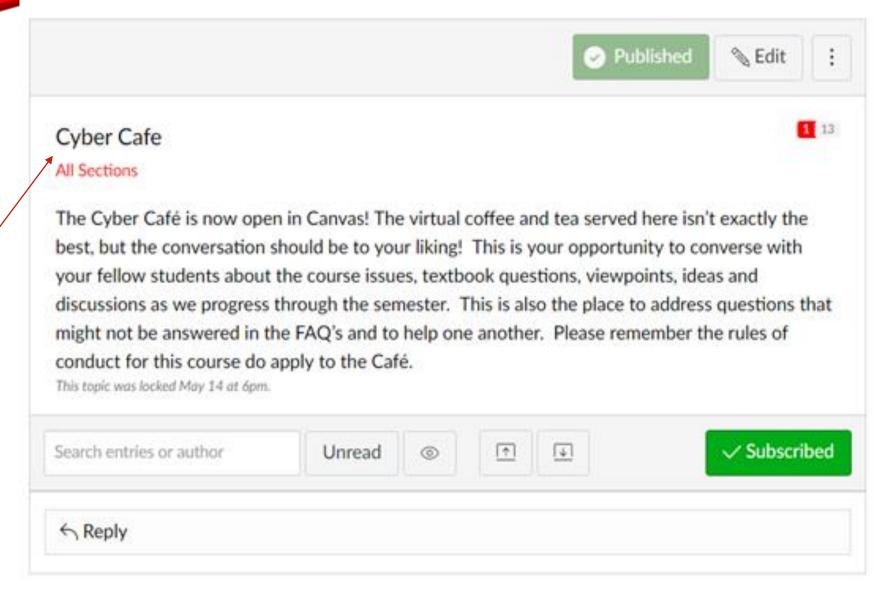
PEERS?





THE CAFÉ IS OPEN!

I recommend opening up a café inside your course. The Cyber Café is a non-graded discussion board. It is simply a "chat-Room" for students to converse freely, however, the rules of conduct for the class do apply! I have found this to be very effective!



EXAMPLE OF MESSAGES:

Hello,

I am just checking in to see if there are any additional resources or info I can obtain to further my study in business law?

Thank you,

Hi.

Is anyone else having a hard time getting into discussion 1? I am having difficulties with my laptop having to recover the page.

Any suggestions would be appreciated thank you.

← Reply rs

Is it legal for a company to require that you sign a document stating that you will not post your resume on a work website such as Montser while employed for the company?

Reply

What Chapters does guiz 3 cover?



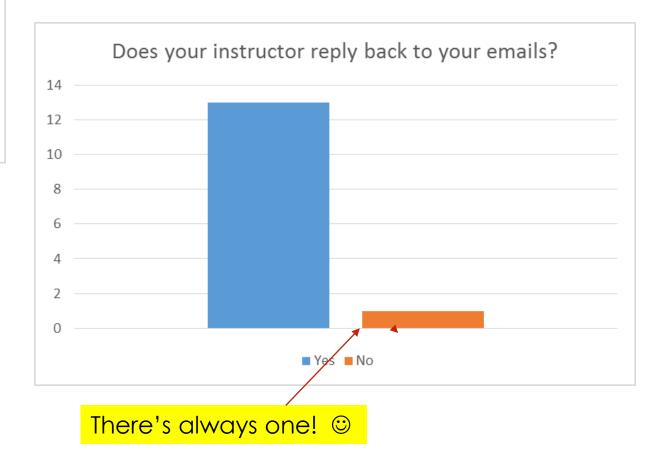


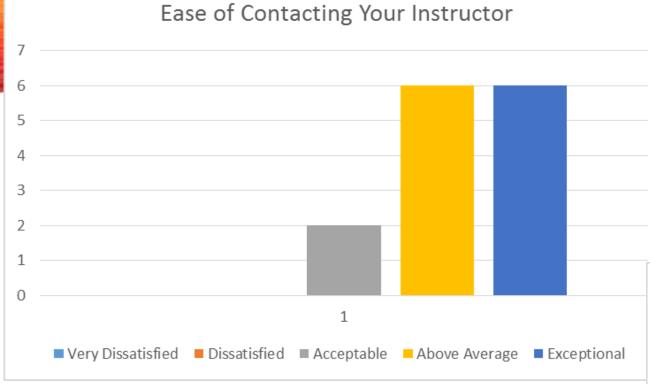


Does your instructor provide the following for each chapter? 14 12 10 ■ Chapter Files Ancillary Materials ✓ Chapter Quizzes

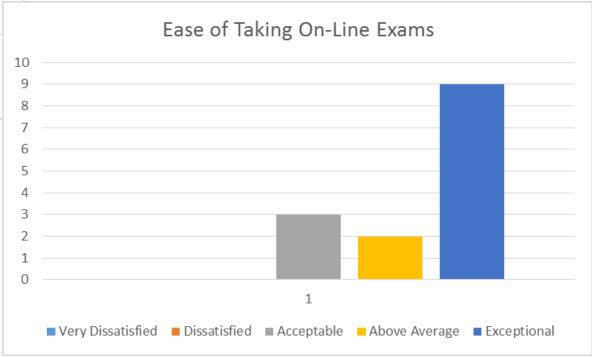
Improvement could be found in both these areas, however, still very good!

IMPRESSIVE RESULTS:

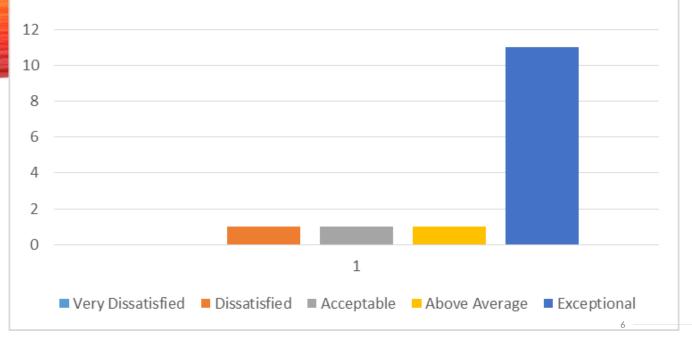




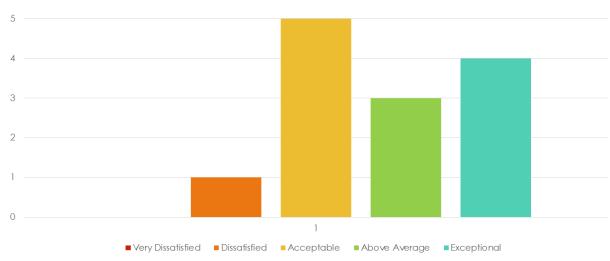
EXCELLENT RESULTS



EASE OF VIEWING YOUR GRADE THROUGHOUT YOUR COURSE?



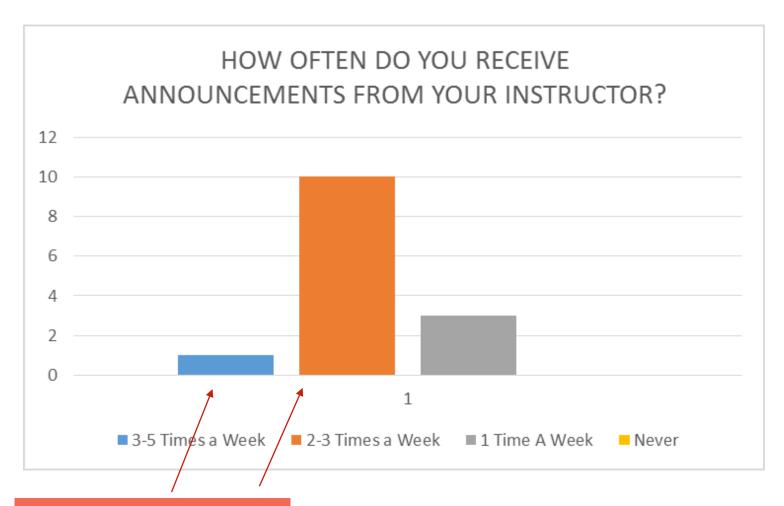
RATE THE QUALITY OF YOUR COLLECTIVE ON-LINE EXPERIENCE



ANNOUNCEMENTS

NOTE:

Announcements are really an important part of on-line teaching. It is important to note here that here was one student who remarked that his instructor "**stopped** sending out Announcements after the fourth week of class." Announcements needs to carry on throughout the semester until the course ends.



Excellent Results here!

